

Sec. 11-9-14. Fire and police false alarm fees.

A. When any alarm user shall cause false alarms, a service charge for those false alarms received by the Village within a 12-month period shall be made to the alarm user based on the rates listed in this section. If further false alarms are received, the Village Alarm Administrator is empowered to direct that the alarm be disconnected from notifying the Municipal Alarm System. The billing for the 12-month period shall be renewed January 1st of each year and shall be done on a quarterly basis during the calendar year.

TABLE INSET:

| FALSE ALARM SERVICE CHARGE RATES: | ---NUMBER OF FALSE ALARMS--- | | |
|--|------------------------------|--------------|--------------|
| | >0--2 | 3--5 | 6 or more |
| Service charge within the Village of Hoffman Estates & Hoffman Estates Fire Protection District per alarm per annum. | No charge | \$100.00 ea. | \$200.00 ea. |

B. Billing for false alarm fees shall indicate the date, time, and nature of each false alarm response, and shall specify the amount of fees owing.

C. Alarm subscribers may within ten days of receiving a bill for false alarm fees submit a written report to the Village Alarm Administrator specifically stating which false alarms were caused by circumstances beyond the subscriber's control. The alarm subscriber shall also submit documentation to support the report and specifically state what steps have been taken to prevent further false alarms.

D. The Village Alarm Administrator shall have 30 days to review the report, and shall determine if the false alarm or alarms were preventable or not preventable. If the Village Alarm Administrator determines the false alarm or alarms were not preventable, the alarm subscriber shall not be required to pay the false alarm service charge. If the Village Alarm Administrator finds the false alarm or alarms were preventable, the alarm subscriber shall pay the false alarm service charge fee within 30 days or shall be subject to disconnection or revocation of his permit.